Edwina Hart MBE CStJ AC / AM Gweinidog yr Economi, Gwyddoniaeth a Thrafnidiaeth Minister for Economy, Science and Transport



Eich cyf/Your ref P-04-614 Ein cyf/Our ref EH/06506/14

William Powell AM Chair - petitions committee

committeebusiness@Wales.gsi.gov.uk

√3 January 2015

Dear William

Thank you for your letter of 22 December regarding petition P-04-614 supporting the Arriva Trains Wales first class service from Holyhead to Cardiff.

I have considered options regarding the future of this service and I wrote to all Members on 1 December outlining the improvements which will be made. I enclose a copy for ease of reference.

Edwina Hant

Edwina Hart MBE CStJ AC / AM Gweinidog yr Economi, Gwyddoniaeth a Thrafnidiaeth Minister for Economy, Science and Transport



All Assembly Members

01 December 2014

Dear Assembly Members

I am writing to inform you about changes to the provision of First class on the North–South Wales Premier Express rail service.

We have been working with Arriva Trains Wales to improve the catering provided on this service. From 15 December, 2014, first class will be rebranded to business class with a catering service in keeping with the needs of business travellers. A range of hot meals will be served by a travelling chef and will be available for all passengers using the service. There will be a new, more extensive and flexible menu range and three course meals will be available in the evening and either a continental breakfast or hot breakfast rolls provided in the mornings.

Business class passengers will have their meals served at their table, as part of the ticket price. Standard class passengers will be able to purchase any of the food options, as at present. Standard class passengers will also be able to pay a supplement to upgrade to the business class carriage.

Arriva Trains Wales have provided assurance that there will be no staff redundancies as a result of these changes, and it will improve the marketing and promotion of the service to generate additional patronage.

Edwina Hart